

## Touchstones School of Crystal Therapy Course Booking Conditions 2023

### Booking Terms and Conditions

1. You are over the age of 21.
2. You accept full responsibility for your own health and well-being. Touchstones Therapies Limited accepts no responsibility whatsoever for your health and well-being.
3. Please note that courses may not be suitable for you if you are pregnant or have:
  - i) An ongoing medical condition of an acute or chronic nature
  - ii) Ongoing severe emotional or mental trauma
  - iii) Drug (prescribed or otherwise), alcohol or substance addictions
  - iv) Special needs that create problems with learning

Please state any ongoing health issues clearly on your application. Your information will be held in confidence. If you are unsure whether a course is suitable you should seek medical advice.

4. Withdrawal from courses:

Your £100 booking deposit is normally non-refundable. Please give as much notice as possible if you will not be able to attend. Classes are often fully booked long in advance and your place could be offered to someone else provided enough notice is given. If your place can be filled you may be offered a refund. This will be entirely at the discretion of Lauren D'Silva.

Should you be prevented from attending for Covid-19 reasons you will be offered a space on the next available course. Please respect the health and well-being of everyone else on the course and do not attend if you are suffering from a potentially serious infectious illness such as influenza or Covid-19.

If you are asked to leave a course midway any monies paid for sessions unattended will be refunded, but any monies paid for sessions received will not be subject to refund.

If there is dissatisfaction with a Touchstones course, you must notify Lauren D'Silva in writing immediately. Retrospective complaints will not be considered as reason for refunds.

If for any reason your course does not run your course fees will be refunded in full. Touchstones Therapies Limited will not be held responsible for your accommodation or any travel costs incurred in such a circumstance.

**Covid-19 has taught us life can throw up unexpected challenges. Please ensure any accommodation bookings you make include a cancellation policy, or take out travel insurance.**