

Touchstones School Courses

Booking Terms and Conditions

1. You are over the age of 21.
2. You accept full responsibility for your own health and well-being. Touchstones Therapies Limited will accept no responsibility whatsoever for your health and well-being.
3. Please note that courses may not be suitable for you if you are pregnant or have:
 - i) An ongoing medical condition of an acute or chronic nature
 - ii) Ongoing severe emotional or mental trauma
 - iii) Drug (prescribed or otherwise), alcohol or substance addictions
 - iv) Special needs that create problems with learning

Please state any ongoing health issues clearly on your application. Your information will be held in confidence. If you are in any doubt about whether a course is suitable for you please seek medical advice.

4. Any recordings or other materials provided to supplement a course, either before or after delivery, are not to be published by the student or otherwise shared or distributed in any way without the express permission of Lauren D'Silva.
5. Withdrawal from courses:

Your payment is normally non-refundable. Please give as much notice as possible if you will not be able to attend. Classes are often fully booked in advance and your place could be offered to someone else provided enough notice is given. If your place can be filled then you may be offered a refund.

Malfunction of the learner's technology or of the internet connection is not a valid reason for a refund.

If there is dissatisfaction with a Touchstones course or event, you must notify Lauren D'Silva by email immediately. Retrospective complaints will not be considered as reason for refunds.

If for any reason a course does not run your course fees will be refunded in full. Touchstones Therapies Limited will not be held responsible for any other costs incurred in such a circumstance.

